

Important service update

IDEXX Reference Laboratories

New test codes to order urine cultures effective August 28, 2023

On August 28, 2023, IDEXX Reference Laboratories Canada will implement new test codes for ordering urine cultures.

Why are we making this change?

We are committed to providing you with a seamless and dependable experience with urine culture testing. These enhancements enable us to streamline our laboratory processes, leading to more efficient specimen handling and improved tracking capabilities, which will ultimately lead to improved turnaround times.

What are the new urine culture test codes?

| Test code | Name |
|-----------|-------------------------|
| UCUL | Urine Culture |
| UFUT | Urine Culture Follow-up |

Both tests include the following: aerobic urine culture (organism ID and susceptibility)

Turnaround time: 2-4 days if culture positive; negative results reported in 1-3 days

Is there a price difference between the existing codes and the new codes?

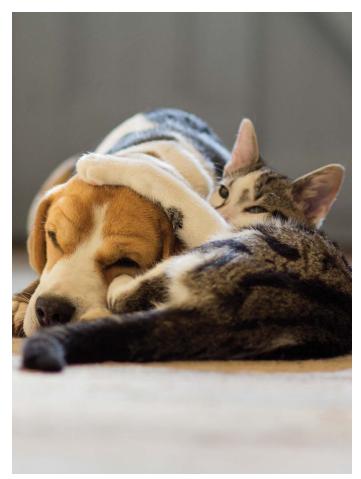
No, pricing on the new codes has been set to match the pricing for test codes CUL and FUT.

Do these changes affect panels or profiles that include a urine culture?

No, new codes are being implemented only for stand-alone urine cultures.

What steps do you need to take?

To ensure seamless ordering of your urine cultures, please make sure that your practice management system is updated with the new urine culture test codes. If you require assistance setting up the urine culture test codes in your practice management software, please contact your IDEXX representative.



Contacting IDEXX

Laboratory Customer Support

If you have any questions regarding test codes, turnaround time, or pricing, please contact our Laboratory Customer Support Team at 1-800-667-3411.

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