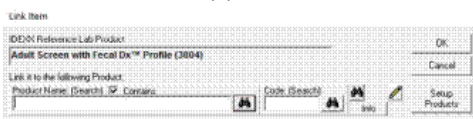# Ordering, Mapping, and Reviewing IDEXX Tests

for ImproMed Infinity 6.0sr1 or later

This guide applies to ImproMed* Infinity Practice Management Software 6.0sr1 or later; the VetConnect* PLUS feature requires version 5.1sr5 or later.

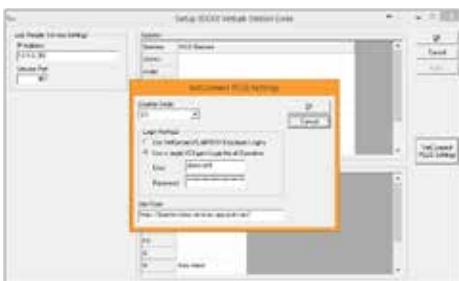### Link ImproMed products to IDEXX test codes

1. Double-click the row for the ImproMed Product. A Link Item window will appears.

2. Select the product.
3. Click **Setup Products** if the product is new.
4. Click **OK**.
5. Repeat **steps 1–4** for all desired IDEXX Reference Laboratories services.
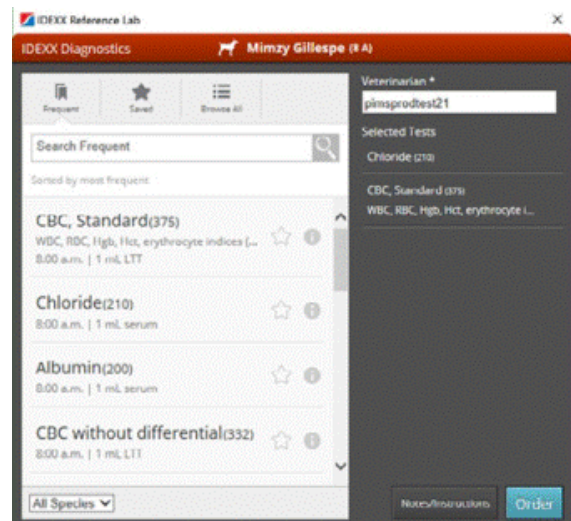
Set up VetConnect PLUS access

1. Click **| Setup | Lab Results Import | IDEXX LabREXX Links**.
2. Click **VetConnect PLUS Settings**.

3. Choose the login method:
   - **Use VetConnect*/LabREXX Employee Logins**— Users log in with their own credentials (specified in Setup Employees).
   - **Use a single VCAgent Login for all Operators**— Users log in with VCAgent credentials.
4. Click **OK** twice.

Order an IDEXX Reference Laboratories Test

1. Click **| Modules | Lab Results Import**. The Lab Import module opens.
2. Click **New IDEXX Reference Lab Request**.
3. Verify that the client and patient are correct or use **Find Client** to select the correct client and patient.
4. Select whether it is a **Client-Owned**, **Staff-Owned**, or **Doctor-Owned Patient** to apply an employee flag on the request and receive any potential discounts for ordering through IDEXX.
5. Select the **IDEXX Reference Lab User** of the request.
6. Click **OK**. The VetConnect PLUS ordering module opens.

7. Once the requisition is created, print the displayed requisition PDF and submit it along with the patient samples to IDEXX.
8. If prompted, select the **Species**, **Breed**, or **Sex** code.
9. Verify the products on the Move Products window.
10. Click **OK**.
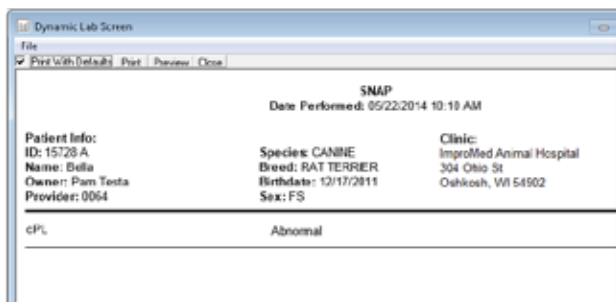
Configure the VetConnect PLUS Lab Service

1. Click **Start | [All] Programs | ImproMed Universal Lab Reader | Configure ULR**.

2. Click **Add a Lab Service**.

3. Select **IDEXX Reference Lab** from the Service Type.

4. Select a practice.

5. Select a download frequency. ImproMed recommends every 30 minutes.

6. Enter the IDEXX VetConnect user name and password (VCAgent).

7. Check **Include Preliminary Results**, if desired. This option forces only final results to be imported.

8. Check **Include DNR Records**, if desired. This option causes the Do Not Report results to be hidden from the imported lab results.

9. Click **OK**.

10. Click **Apply** to save the settings.

11. Click **Start** to begin the service and click **OK** to close the Setup Lab Services window.

Once results are downloaded, they are automatically imported into the patient record.

View results in the patient record

Results are downloaded automatically and are added to the patient record.

1. Click **| Medical Records ribbon | Lab Requests**.

2. Select the request.

3. Click **Show Results**.

View Test Results in VetConnect PLUS

1. From the ImproMed desktop, select a patient.

2. Click | **Medical Records ribbon | VetConnect PLUS**.

The VetConnect PLUS window displays the most recent results for the patient.

To view previous results:
Click the date tabs at the top of the window.

To view results for another patient:
Click 🔍, and then search for the patient record.